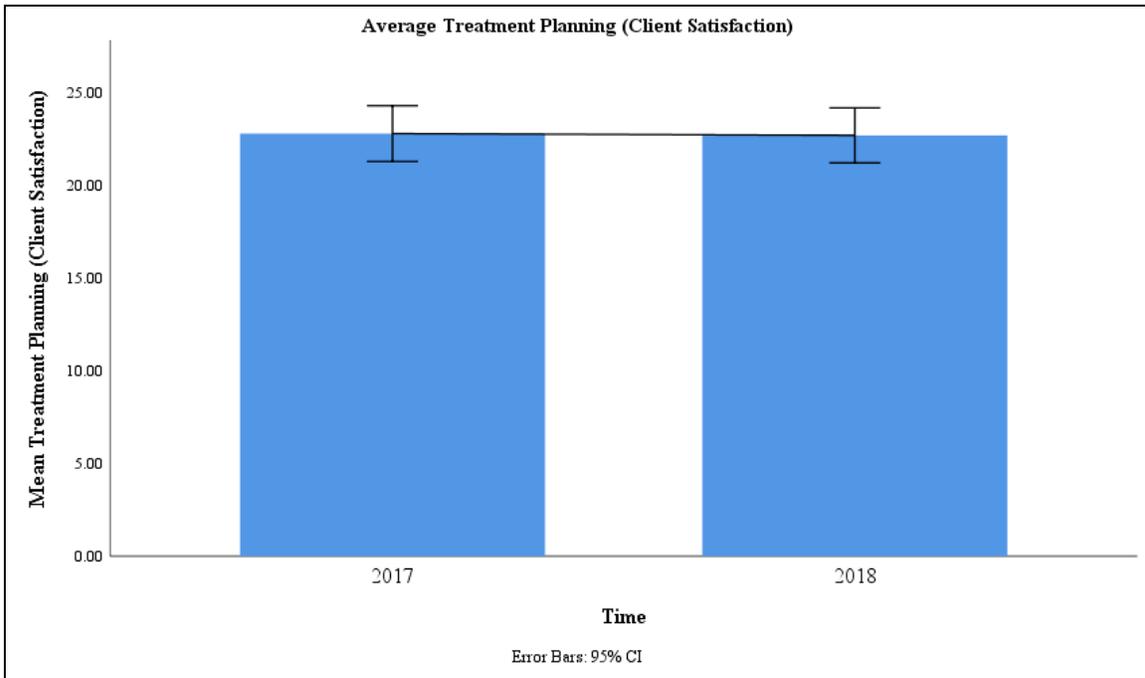




Comparison of Client Treatment Planning average scores (2017 vs. 2018)

Statistical Summary: Client Satisfaction Survey for Treatment Planning (2017 vs 2018)

		Treatment Planning (Client Satisfaction)						
		Scale Range	Count	Mean	Median	Standard Deviation	Minimum	Maximum
Time	2017	5.0 (unfavorable) to 25.0 (favorable)	15	23.07	25	2.600	19	25
	2018	5.0 (unfavorable) to 25.0 (favorable)	29	22.66	25	3.880	9	25
Total			44	22.80	25	3.470	9	25



Bar charts of Client Treatment Planning domain between 2017 and 2018

Statistical Conclusion:

For the *Client Treatment Planning* domain of the *Client Satisfaction Survey (CSS)* measure between time points (2017 vs. 2018) have shown a decrease of about 1.80% in client treatment planning satisfaction from 2017 to 2018. A pairwise comparison

(*MANOVA* was used across the 9 domains of *CSS* with $n = 2,000$ bootstrap samples and a 95% bias correction) have revealed that the client treatment planning scores for 2017 ($M = 23.07, SD = 2.600$), was almost equal in average client treatment planning satisfaction scores from the 2018 ($M = 22.66, SD = 3.880$) and was not statistically different from each other, $F(df = 1) = 0.056, p = 0.814$ with a non-existent effect size, $partial\ \eta^2 = 0.001$ and an observed statistical power of 0.056. The 95% CI for the difference between sample means had a lower bound of -2.053 and an upper bound of 2.599. Lastly, the 9 domain of *CSS* for both time periods have an adequate inter-item reliability of, $\alpha = 0.98$ and $\alpha = 0.95$.

Layman's Conclusion:

There were a total of 44 Dedicato clients that completed the center's intervention and rehabilitation program and subsequently measured their satisfaction and outcome results between the years of 2017 & 2018. The results have shown that the participant's average client treatment planning scores after the treatment program in both years were essentially identical which indicate the center is consistent with excellent services in the client's treatment planning process.