

## Client Satisfaction Survey Results (Client Overall rating)

Frequency Distribution table by Time:

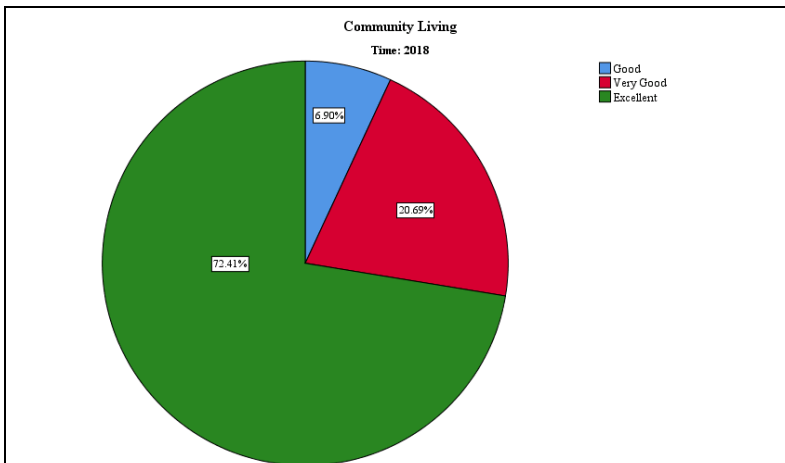
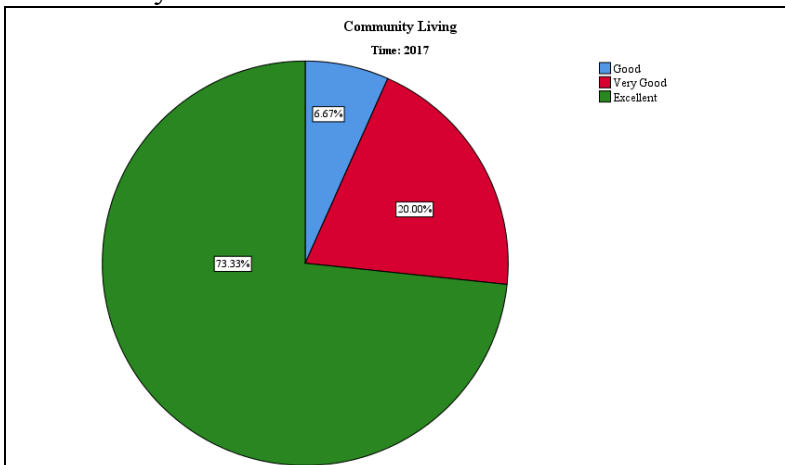
*Community Living*

<b>Time = 2017</b>		<i>Frequency</i>	<i>Percent</i>	<i>Valid Percent</i>	<i>Cumulative Percent</i>
Valid	Good	1	6.3	6.7	6.7
	Very Good	3	18.8	20	26.7
	Excellent	11	68.8	73.3	100
	Total	15	93.8	100	
Missing	999 code	1	6.3		
Total		16	100		

*Community Living*

<b>Time = 2018</b>		<i>Frequency</i>	<i>Percent</i>	<i>Valid Percent</i>	<i>Cumulative Percent</i>
Valid	Good	2	6.9	6.9	6.9
	Very Good	6	20.7	20.7	27.6
	Excellent	21	72.4	72.4	100
	Total	29	100	100	

Pie charts by Time:



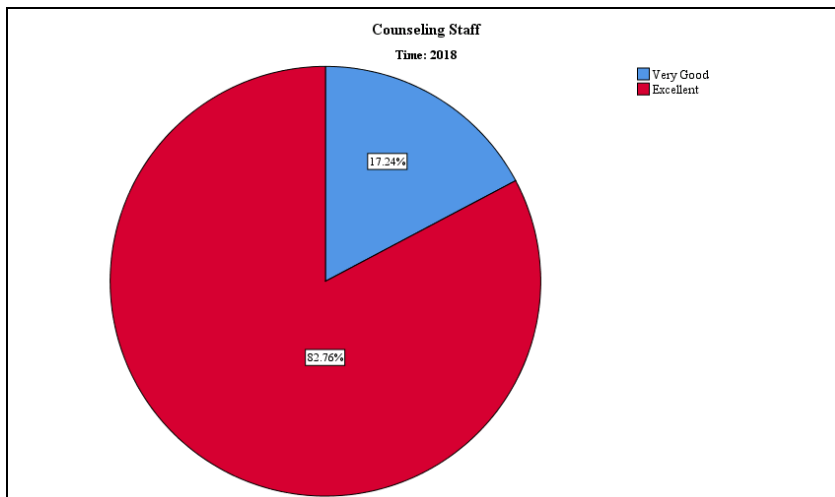
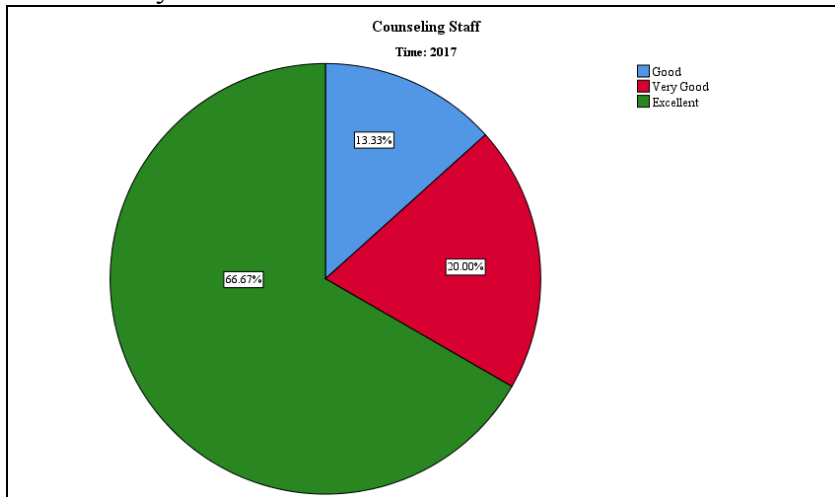
Frequency Distribution table by Time:  
Counseling Staff

Time = 2017		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Good	2	12.5	13.3	13.3
	Very Good	3	18.8	20	33.3
	Excellent	10	62.5	66.7	100
	Total	15	93.8	100	
Missing	999 code	1	6.3		
Total		16	100		

Counseling Staff

Time = 2018		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very Good	5	17.2	17.2	17.2
	Excellent	24	82.8	82.8	100
	Total	29	100	100	

Pie charts by Time:



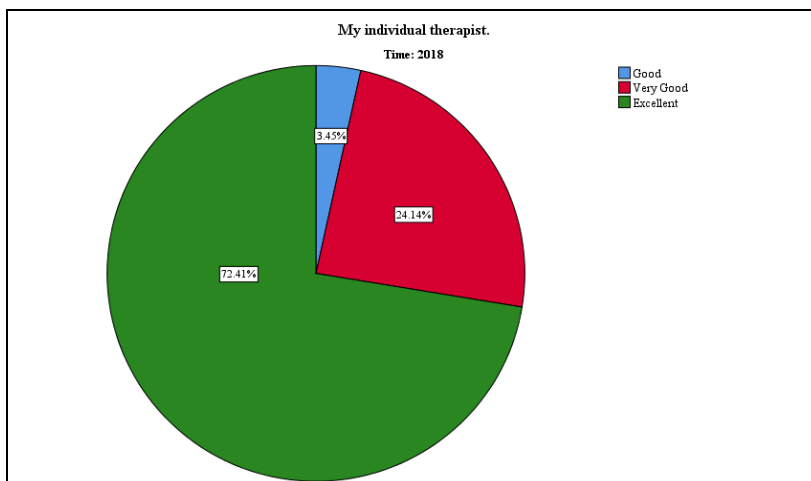
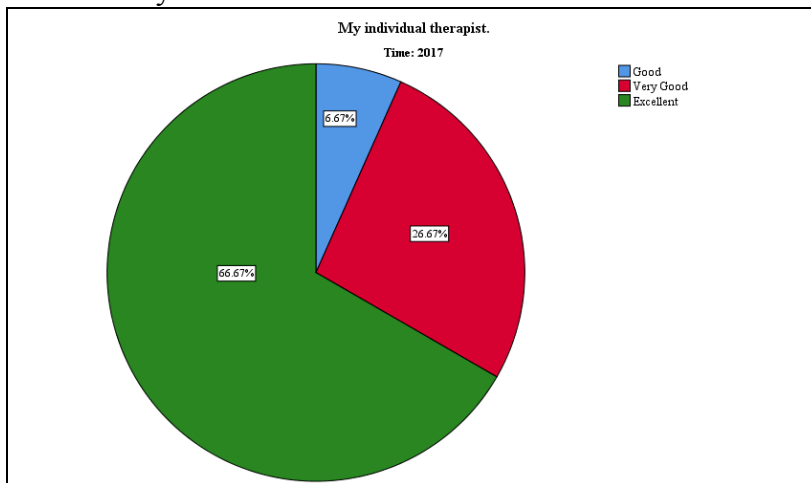
Frequency Distribution table by Time:  
*My individual therapist.*

<b>Time = 2017</b>		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Good	1	6.3	6.7	6.7
	Very Good	4	25	26.7	33.3
	Excellent	10	62.5	66.7	100
	Total	15	93.8	100	
Missing	999 code	1	6.3		
Total		16	100		

*My individual therapist.*

<b>Time = 2018</b>		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Good	1	3.4	3.4	3.4
	Very Good	7	24.1	24.1	27.6
	Excellent	21	72.4	72.4	100
	Total	29	100	100	

Pie charts by Time:



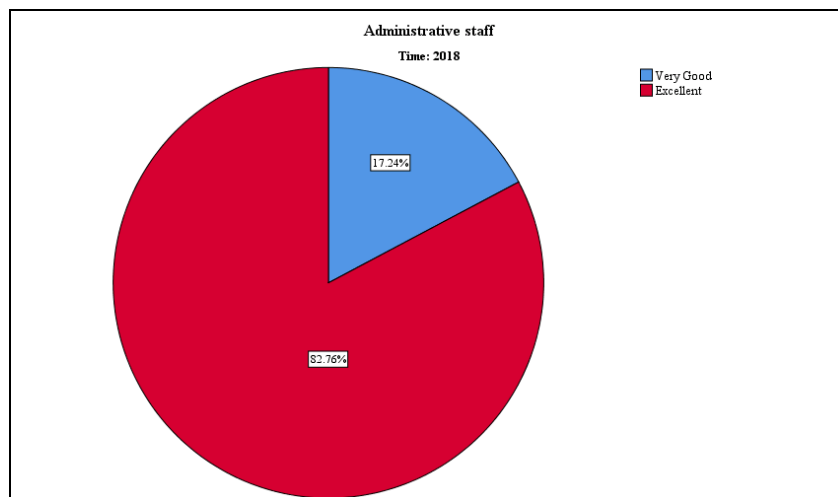
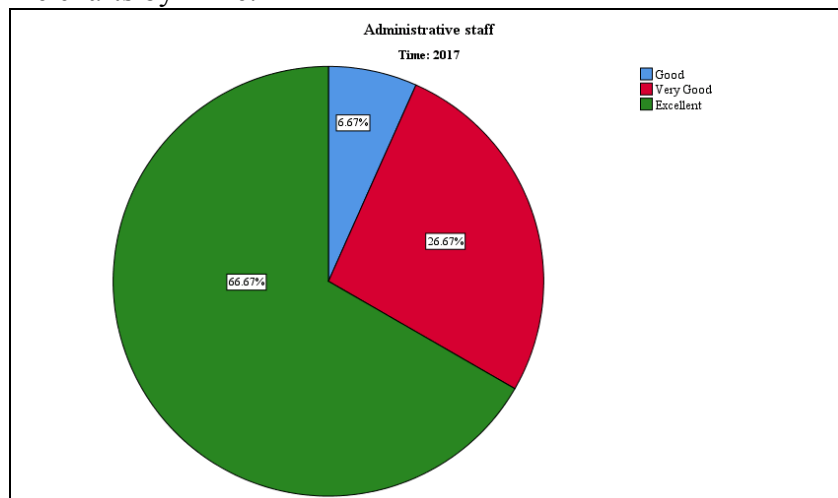
Frequency Distribution table by Time:  
*Administrative staff*

<b>Time = 2017</b>		<i>Frequency</i>	<i>Percent</i>	<i>Valid Percent</i>	<i>Cumulative Percent</i>
Valid	Good	1	6.3	6.7	6.7
	Very Good	4	25	26.7	33.3
	Excellent	10	62.5	66.7	100
	Total	15	93.8	100	
Missing	999 code	1	6.3		
Total		16	100		

*Administrative staff*

<b>Time = 2018</b>		<i>Frequency</i>	<i>Percent</i>	<i>Valid Percent</i>	<i>Cumulative Percent</i>
Valid	Very Good	5	17.2	17.2	17.2
	Excellent	24	82.8	82.8	100
	Total	29	100	100	

Pie charts by Time:



Frequency Distribution table by Time:

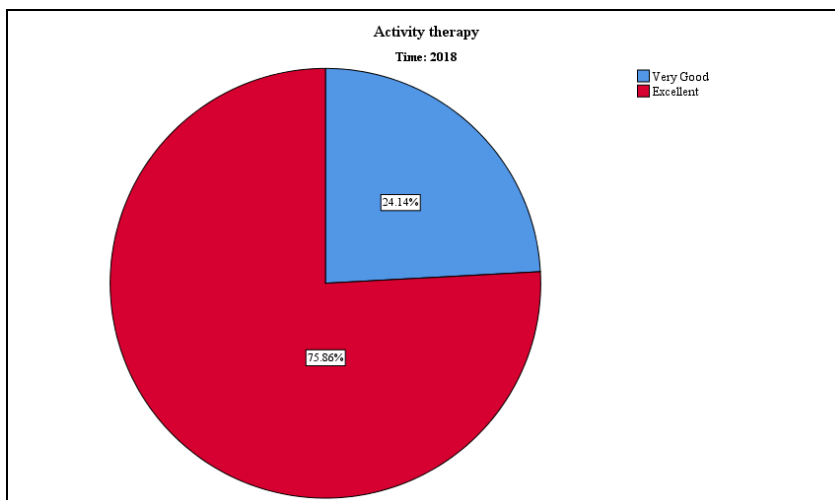
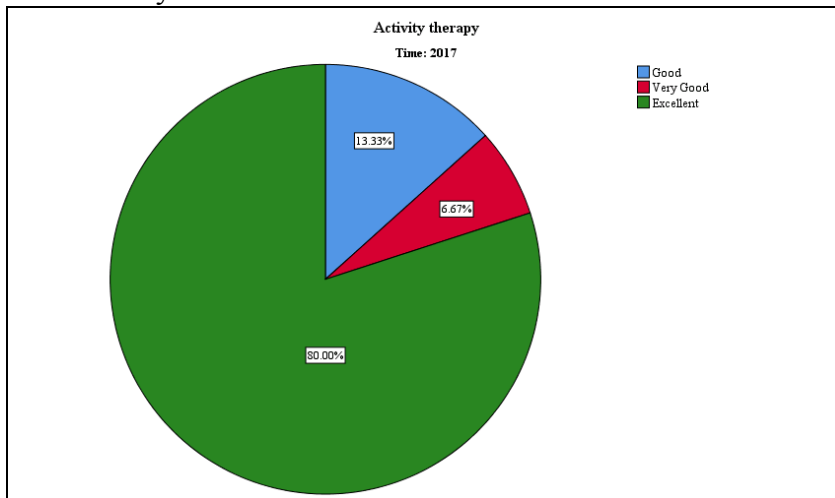
*Activity therapy*

<b>Time = 2017</b>		<i>Frequency</i>	<i>Percent</i>	<i>Valid Percent</i>	<i>Cumulative Percent</i>
Valid	Good	2	12.5	13.3	13.3
	Very Good	1	6.3	6.7	20
	Excellent	12	75	80	100
	Total	15	93.8	100	
Missing	999 code	1	6.3		
Total		16	100		

*Activity therapy*

<b>Time = 2018</b>		<i>Frequency</i>	<i>Percent</i>	<i>Valid Percent</i>	<i>Cumulative Percent</i>
Valid	Very Good	7	24.1	24.1	24.1
	Excellent	22	75.9	75.9	100
	Total	29	100	100	

Pie charts by Time:



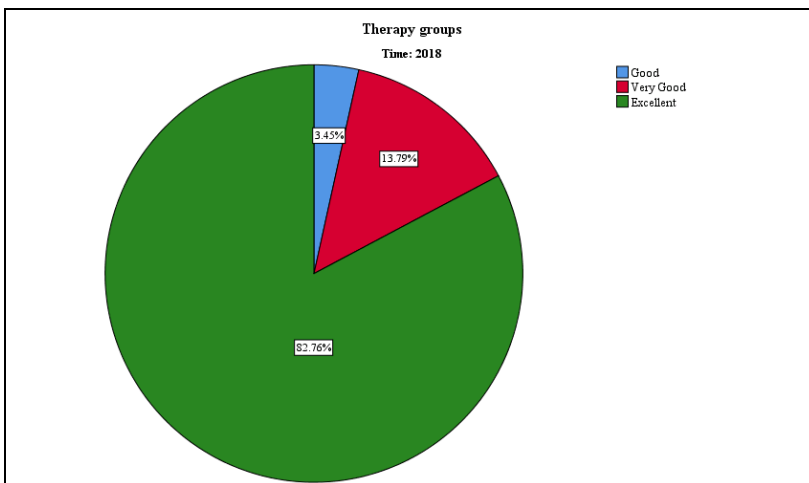
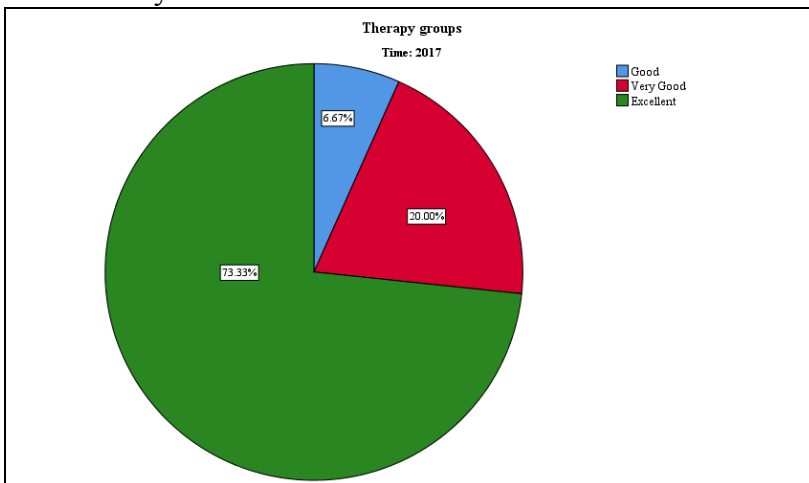
Frequency Distribution table by Time:  
*Therapy groups*

<b>Time = 2017</b>		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Good	1	6.3	6.7	6.7
	Very Good	3	18.8	20	26.7
	Excellent	11	68.8	73.3	100
	Total	15	93.8	100	
Missing	999 code	1	6.3		
Total		16	100		

*Therapy groups*

<b>Time = 2018</b>		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Good	1	3.4	3.4	3.4
	Very Good	4	13.8	13.8	17.2
	Excellent	24	82.8	82.8	100
	Total	29	100	100	

Pie charts by Time:



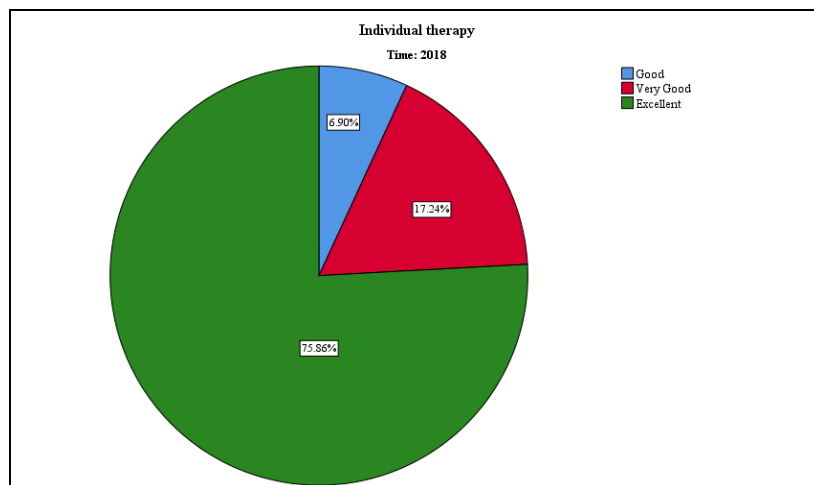
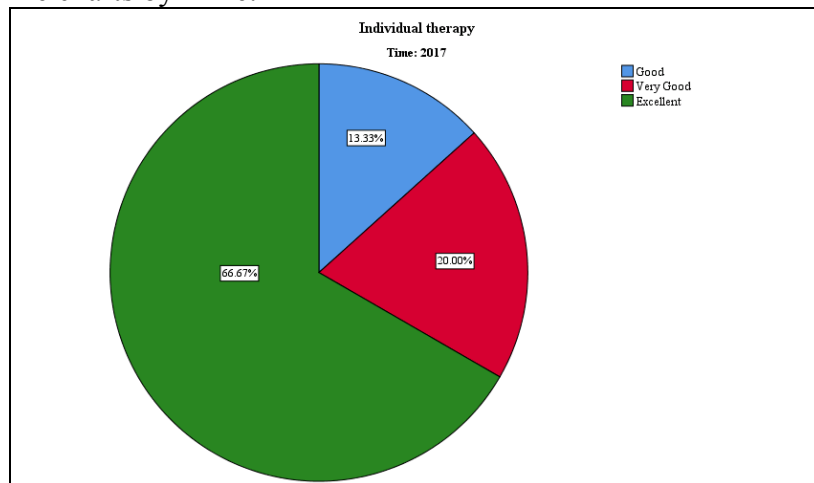
Frequency Distribution table by Time:  
Individual therapy

Time = 2017		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Good	2	12.5	13.3	13.3
	Very Good	3	18.8	20	33.3
	Excellent	10	62.5	66.7	100
	Total	15	93.8	100	
Missing	999 code	1	6.3		
Total		16	100		

Individual therapy

Time = 2018		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Good	2	6.9	6.9	6.9
	Very Good	5	17.2	17.2	24.1
	Excellent	22	75.9	75.9	100
	Total	29	100	100	

Pie charts by Time:



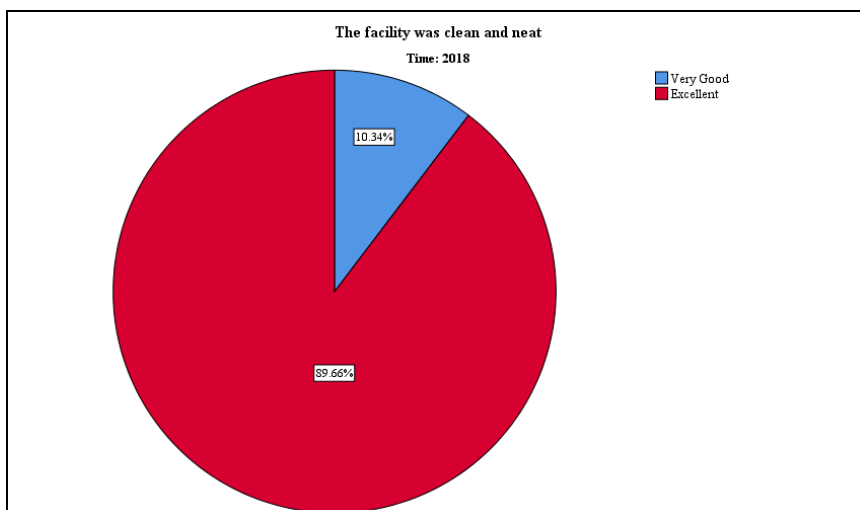
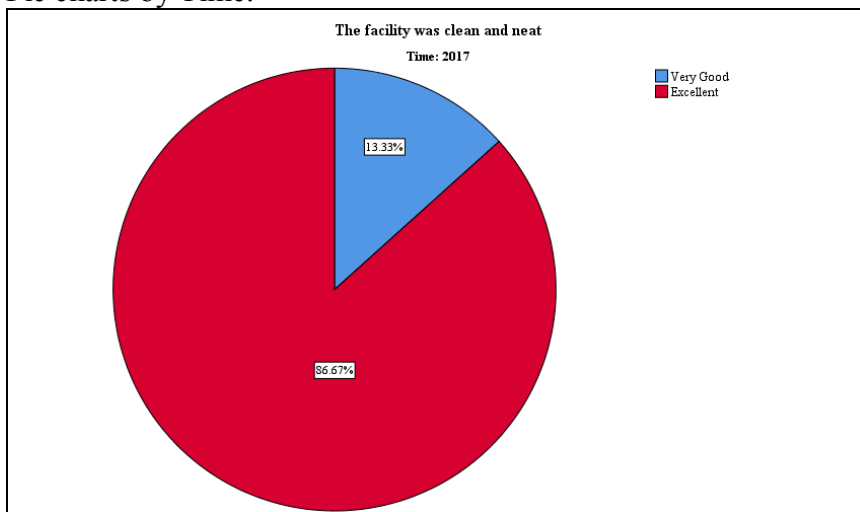
Frequency Distribution table by Time:  
*The facility was clean and neat*

<b>Time = 2017</b>		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very Good	2	12.5	13.3	13.3
	Excellent	13	81.3	86.7	100
	Total	15	93.8	100	
Missing	999 code	1	6.3		
Total		16	100		

*The facility was clean and neat*

<b>Time = 2018</b>		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very Good	3	10.3	10.3	10.3
	Excellent	26	89.7	89.7	100
	Total	29	100	100	

Pie charts by Time:





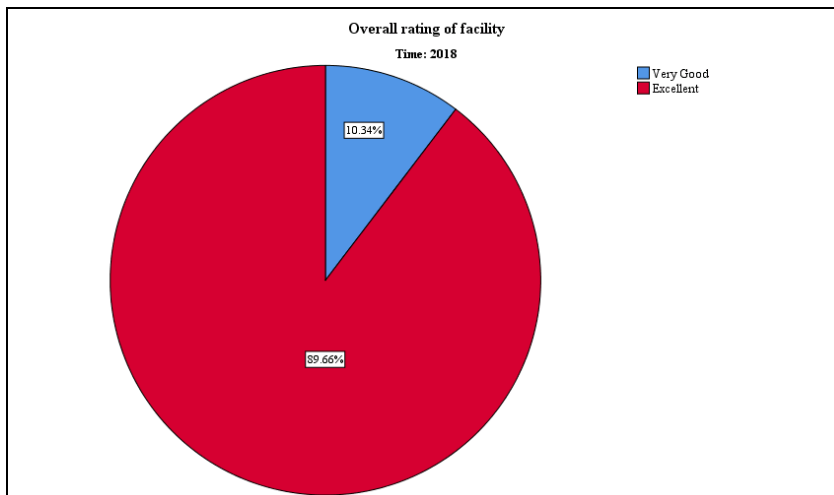
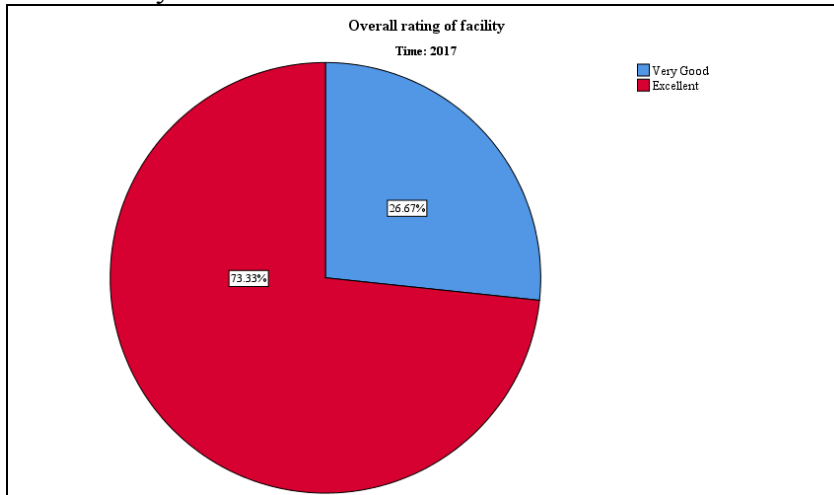
Frequency Distribution table by Time:  
Overall rating of facility

Time = 2017		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very Good	4	25	26.7	26.7
	Excellent	11	68.8	73.3	100
	Total	15	93.8	100	
Missing	999 code	1	6.3		
Total		16	100		

Overall rating of facility

Time = 2018		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very Good	3	10.3	10.3	10.3
	Excellent	26	89.7	89.7	100
	Total	29	100	100	

Pie charts by Time:



Frequency Distribution table by Time:

*I would recommend this program to people I care about.*

<b>Time = 2017</b>		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Good	1	6.3	6.7	6.7
	Very Good	3	18.8	20	26.7
	Excellent	11	68.8	73.3	100
	Total	15	93.8	100	
Missing	999 code	1	6.3		
Total		16	100		

*I would recommend this program to people I care about.*

<b>Time = 2018</b>		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very Good	5	17.2	17.2	17.2
	Excellent	24	82.8	82.8	100
	Total	29	100	100	

Pie charts by Time:

