

Client Satisfaction Survey Results (Client Admission)

Frequency Distribution table by Time:

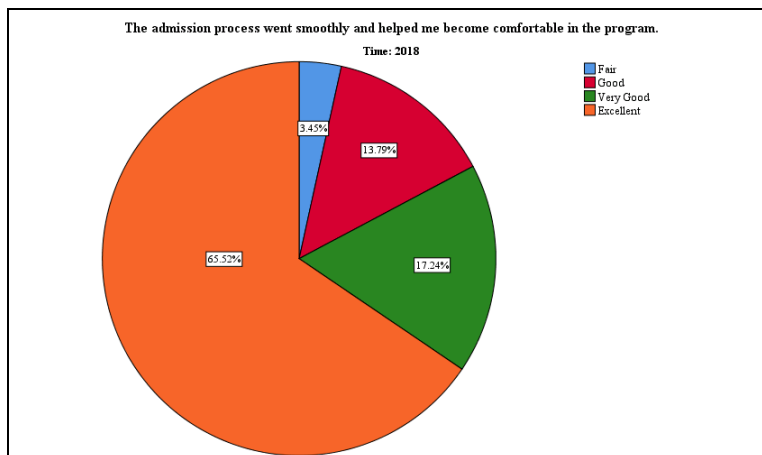
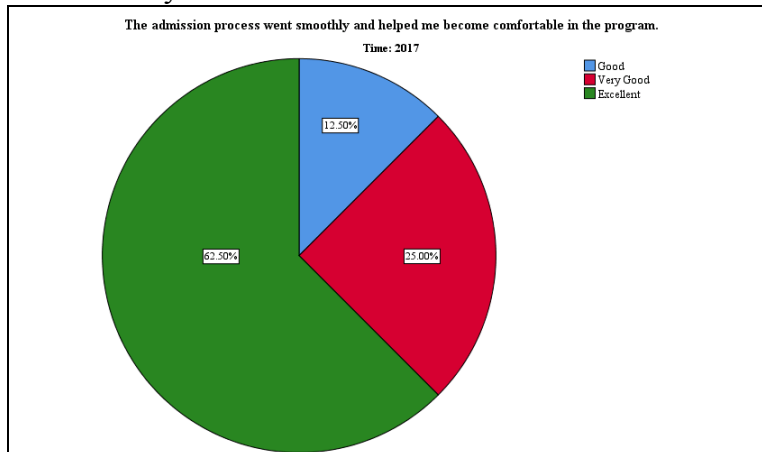
The admission process went smoothly and helped me become comfortable in the program

Time = 2017		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Good	2	12.5	12.5	12.5
	Very Good	4	25	25	37.5
	Excellent	10	62.5	62.5	100
	Total	16	100	100	

The admission process went smoothly and helped me become comfortable in the program

Time = 2018		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Fair	1	3.4	3.4	3.4
	Good	4	13.8	13.8	17.2
	Very Good	5	17.2	17.2	34.5
	Excellent	19	65.5	65.5	100
	Total	29	100	100	

Pie Charts by Time:



Frequency Distribution table by Time:

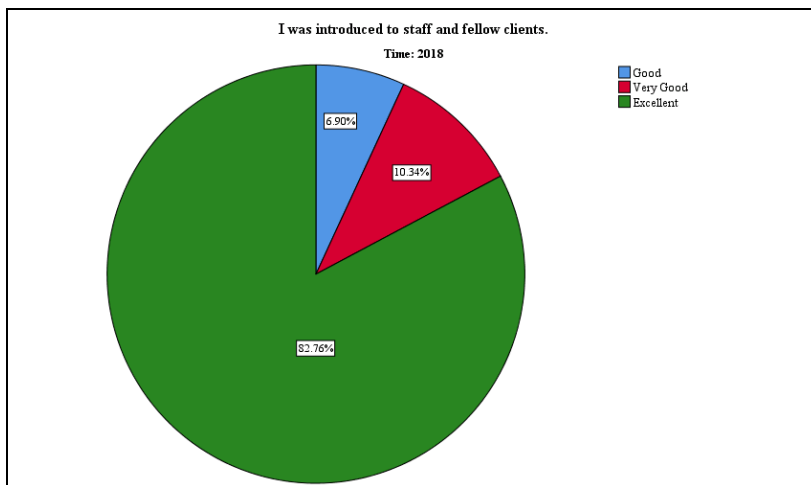
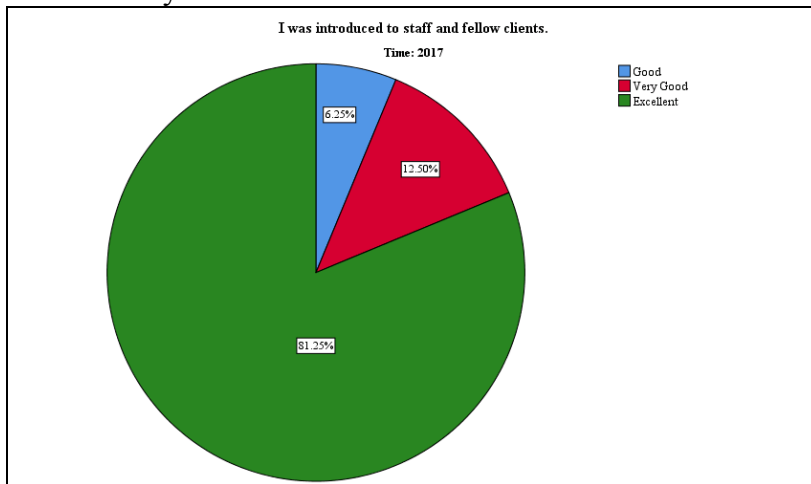
I was introduced to staff and fellow clients

Time = 2017		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Good	1	6.3	6.3	6.3
	Very Good	2	12.5	12.5	18.8
	Excellent	13	81.3	81.3	100
	Total	16	100	100	

I was introduced to staff and fellow clients

Time = 2018		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Good	2	6.9	6.9	6.9
	Very Good	3	10.3	10.3	17.2
	Excellent	24	82.8	82.8	100
	Total	29	100	100	

Pie Charts by Time:



Frequency Distribution table by Time:

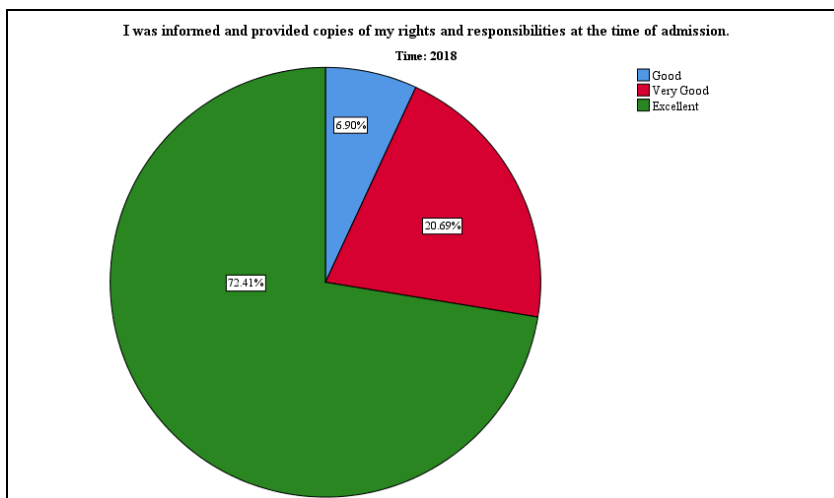
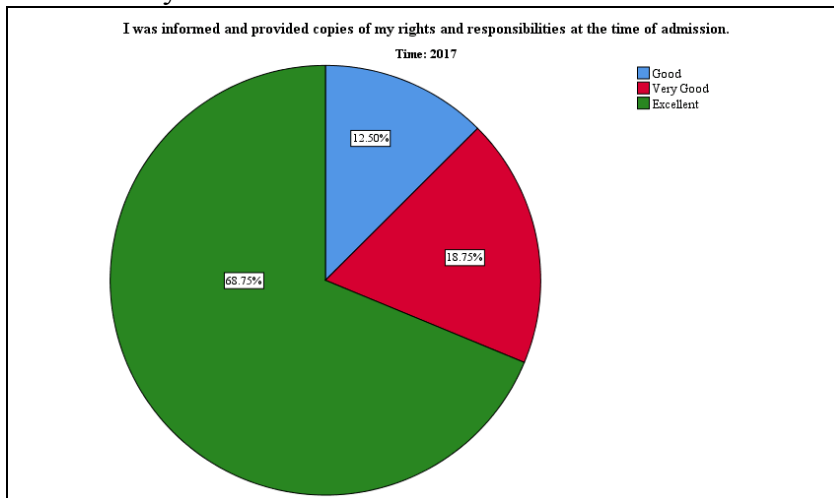
I was informed and provided copies of my rights and responsibilities at the time of admission.

Time = 2017		<i>Frequency</i>	<i>Percent</i>	<i>Valid Percent</i>	<i>Cumulative Percent</i>
Valid	Good	2	12.5	12.5	12.5
	Very Good	3	18.8	18.8	31.3
	Excellent	11	68.8	68.8	100
	Total	16	100	100	

I was informed and provided copies of my rights and responsibilities at the time of admission.

Time = 2018		<i>Frequency</i>	<i>Percent</i>	<i>Valid Percent</i>	<i>Cumulative Percent</i>
Valid	Good	2	6.9	6.9	6.9
	Very Good	6	20.7	20.7	27.6
	Excellent	21	72.4	72.4	100
	Total	29	100	100	

Pie Charts by Time:



Frequency Distribution table by Time:

I was provided orientation, given a copy of orientation materials, and given the opportunity to ask questions about the program.

Time = 2017		<i>Frequency</i>	<i>Percent</i>	<i>Valid Percent</i>	<i>Cumulative Percent</i>
Valid	Good	1	6.3	6.3	6.3
	Very Good	3	18.8	18.8	25
	Excellent	12	75	75	100
	Total	16	100	100	

I was provided orientation, given a copy of orientation materials, and given the opportunity to ask questions about the program.

Time = 2018		<i>Frequency</i>	<i>Percent</i>	<i>Valid Percent</i>	<i>Cumulative Percent</i>
Valid	Good	1	3.4	3.4	3.4
	Very Good	5	17.2	17.2	20.7
	Excellent	23	79.3	79.3	100
	Total	29	100	100	

Pie Charts by Time:

